

Privacy Policy

This Privacy Policy ("Policy") explains how Pica Trebax Inc. ("QA Agent", "we", "us" or "our") applies privacy practices to those who visit "Website" and any content or service provided through it (the "Services"). By using our Services, you agree to this Policy. If you do not accept this Policy, do not use our Services.

1. Information We Collect

A. Information You Provide to Us

When you register for an account, we ask for and may collect your email address. If you make a payment, we use a third-party payment processor (Stripe) to handle payment information. We do not store your credit card or financial information. Currently, we use Stripe as our payment processor. You can find out more about how your payment information is handled at <https://stripe.com/privacy>.

B. Information Collected Automatically

We and our third-party service providers may automatically collect certain information when you access or interact with the Services, including your IP address, browser type, and pages viewed. This information is used to maintain and improve the Services.

Cookies

Cookies are text files placed on your computer to collect standard internet log and visitor behavior information. A cookie does not collect personal information. You can set your browser to refuse all cookies, however some features of the Services may not function properly if cookies are disabled.

2. How We Use Information

We may use the information we collect to:

- Provide, operate, maintain, and improve our Services.
- Enable you to access and use the Services (including magic link authentication).
- Process and complete transactions.
- Provide customer service and send related notices.

- Monitor and analyze usage and activities in connection with the Services.

3. How We Share Information

Third-Party Service Providers

We share information with third-party service providers that we use to provide hosting, maintenance, and payment processing for the Services. These providers may access your information only for the purpose of providing services to us. We do not permit them to use your information for their own marketing purposes.

Compliance with Law

We may share your personal data with courts, law enforcement, or other authorities where reasonably necessary for the establishment, exercise, or defense of a legal claim, or as otherwise required by law.

Organizational Changes

We may share your personal data with any third party that acquires all or substantially all of our business or assets.

4. How Long We Retain Your Information

We will retain your personal information for as long as is needed to fulfill the purposes outlined in this Policy, unless a longer retention period is required by law. When we no longer have a legitimate business need to process your information, we will delete or anonymize it.

5. Your Privacy Rights

Upon request we will provide you with information about whether we hold any of your personal information. You may request access to, correction of, or removal of your personal information by emailing qaagent@picatrebax.com. Requests will be handled within thirty (30) days.

6. Policy Regarding Children

The Services are not directed to children under the age of thirteen. We do not knowingly collect personal information from children under 13. If we become aware that we have inadvertently received such information, we will delete it from our records.

7. Changes to This Policy

If we change this Policy, we will post the revised version here with an updated date. Your continued use of the Services constitutes your acceptance of any such changes.

8. Contact

If you have any questions regarding this Policy, please contact us at: qaagent@picatrebax.com