

General Data Protection Regulation (GDPR)

1. Introduction

Pica Trebax Inc., a legal entity organized and existing under the laws of New Hampshire, having its registered office at 71 Spit Brook Rd. Suite 308, Nashua, NH 03060, USA (the "Company"), operates QA Agent

The Company provides services to the European Economic Area (EEA) and Switzerland and therefore complies with the EU General Data Protection Regulation 2016/679 (GDPR). Any individual located in the EEA and Switzerland has additional rights as set out herein.

2. Scope

The Company respects individuals' rights to privacy and the protection of personal data. This notice explains how we collect, use, process, and store your personal data. "Personal Data" means any information relating to an identified or identifiable natural person.

The Company may update this notice from time to time. Updates will be published on our website.

3. Personal Data We Process

We collect and process the following personal data:

- Email address — provided during registration, used for account authentication (magic link) and service communications.
- IP address — collected automatically when you use the Services.
- Payment transaction data — processed by Stripe, Inc. on our behalf. We do not store payment card details.

4. How Personal Data Is Collected

Your personal data is collected:

- Directly from you during registration and use of the Services.
- Automatically through the use of cookies and standard web logging.
- From third-party payment processors (Stripe) when you make a purchase.

5. Purpose and Legal Basis of Processing

We process your personal data only where necessary to carry out our lawful business activities and provide our Services. The legal bases for processing are:

- **Performance of a contract:** processing is necessary to deliver the Services you have requested, including account access and bug analysis.

- **Legal and regulatory obligations:** where we are required by law to collect, use, or store certain personal data.
- **Legitimate interests:** to monitor, maintain, and improve the Service; to ensure network and information security.
- **Consent:** where you have expressly given consent for a specific purpose.

6. Your Rights

If you wish to exercise any of the rights below or have any queries, please contact us at qaagent@picatrebax.com.

- **Access:** you have the right to enquire whether we process your personal data and to receive a copy.
- **Rectification:** you have the right to request correction of inaccurate or incomplete personal data.
- **Erasure:** you may request deletion of your personal data where the Company no longer needs it or where processing was unlawful.
- **Restriction:** you may request that we restrict processing of your personal data in certain circumstances.
- **Portability:** you have the right to receive your personal data in a structured, commonly used, machine-readable format.
- **Objection:** you have the right to object to processing based on legitimate interests.
- **Withdraw consent:** where processing is based on consent, you may withdraw it at any time by contacting qaagent@picatrebax.com.
- **Lodge a complaint:** if your concern is not resolved by us, you may approach your local data protection supervisory authority.

7. Changes to How We Use Your Personal Data

Where the Company decides to process your personal data for a purpose other than that for which it was initially collected, we will provide you with all relevant information about the new purpose and your rights.

8. Sharing with Third Parties

We may share your personal data with:

- Third-party service providers that provide IT, hosting, or data processing services to the Company.
- Stripe, Inc. for payment processing.
- Law enforcement and regulatory authorities as required by applicable law.

Third parties are not permitted to use your personal data for any purpose other than providing services to us. We will not disclose your personal data to any third party for its own marketing purposes without your consent.

9. Transfer to Third Countries

If you are located in the EEA or Switzerland, we may transfer your personal data to recipients outside the EEA where the European Commission has determined that adequate protection exists, or where we have entered into appropriate contractual arrangements (such as Standard Contractual Clauses) to ensure your personal data is adequately protected. Personal data is stored in the USA.

10. How Long We Store Your Data

We retain personal data for as long as necessary for the purpose for which it was collected, or as required by applicable law. Personal data may be held for longer periods where required by law or to establish, exercise, or defend legal rights.

11. Security

We are committed to ensuring that your personal data is secure. In the event of a personal data breach that is likely to result in a high risk to your rights and freedoms, we will contact you at the email address provided during registration.

12. Data Controller and Contact

The Company is the controller for processing of personal data. If you have any queries or wish to exercise your rights, please contact us at: qaagent@picatrebax.com